

Extract from Minutes, HOSC 8th December 2022

11. Mid-year Quality Accounts

The Chair reported that representatives from the three Trusts would attend the May meeting of the HOSC to present the end-of-year quality accounts.

The Chair asked the Committee for their comments on the mid-year quality accounts:

Royal Free London NHS Foundation Trust

The following comments were noted and would be fed back to the Trust:

- Infections overall were rising and this was a concern
- Establish a world-class dementia care service – could there be joined-up thinking with partners on this?
- Is there liaison follow-up between the Trust and community when dementia patients are discharged?
- Healthy living - Task and finish groups in Barnet to integrate pathways – what does this mean – do GPs know what the hospital is doing? Can we have more information on this – page 2.
- Cllr Cornelius A&E in May 2022 report 75% meeting targets. Fourth worst in London. What is the situation currently?
- What are ambulance waiting times at both A&E's, Barnet Hospital and the RFL?
- What number of people are catching Covid whilst in hospital, at Barnet and the RFL?

(Response -Appx A)

Central London Community Healthcare NHS Trust

- The mobile phones that were provided for homeless people during the pandemic was an excellent idea. Could the HOSC please have an update from the Trust Equalities Group on how mobile phones can be provided for homeless people, since Tesco has stopped providing these?
- Could the Freedom to Speak Up programme be adopted by other Trusts?

Response:

- Response on first point to follow
- All NHS Trusts have signed up to Freedom to Speak Up and are expected to have speaking up arrangements in place. The CQC will assess a Trust's speaking up culture as part of their 'well-led' assessments. Guidance for Boards is provided below at the link below:

<https://www.england.nhs.uk/wp-content/uploads/2021/05/ftsu-guidance.pdf>

North London Hospice

- Are the recruitment issues affecting delivery of care?

Response:

In terms of the committees comment in terms of recruitment and affects on care delivery – currently our staff work flexibly across the organisation and we move resources depending on where the needs are to support delivery of care